TELECOMMUNICATIONS BULLETIN

May 4, 2004

CMS # 04-25

From:

Theresa Starling

Voice Provisioning Manager Bureau of Communication and Computer Services Inventory Verification - Change Orders - Fee Waiver

All agencies were previously given printouts for verification of current inventory for two primary reasons:

- Accurate MONIES inventory records are essential since this physical location data is furnished to 911 emergency service providers if and when a 911call is made on a state telephone, and
- 2. All agencies were encouraged to eliminate all non-essential phones and lines as part of a cost-savings initiative.

To assist agencies in the inventory process, CMS waived the Telecommunications Service Request (TSR) change fee of \$7.50 per line — and this waiver will continue through June 30, 2004. Beginning Thursday, July 1, 2004, CMS will again charge \$7.50 per line for all TSR change orders processed.

If your agency has not yet completed the E911 Inventory and Verification process, please contact Pete Enno (phone: 217-558-6888 or by email at: peter_enno@cms.state.il.us) with any questions.

If your agency has questions or concerns regarding the elimination of phones and/or lines, please contact Stan Leach (phone: 217-557-9953 or by email at: stan_leach@cms.state.il.us).

For more information...

visit our website at www.state.il.us/cms/telecom